

MEDIA RELEASE

MARINA RETAINS FOUR GOLD ANCHOR RATING

RELEASE DATE: 12 DEC 2019

**Gladstone Ports
Corporation**

Growth, prosperity, community.

Int reference: 1563072

Gladstone Ports Corporations (GPC) Marina has retained its four Gold Anchor status, joining over 250 marinas across the world with global accreditation.

Being in the top 80 per cent, GPC's Marina was credited with excellent facilities, great staff attitude and pristine parklands to enjoy while visiting.

Marina Industries Association Chief Executive Officer, Colin Bransgrove said the Gold Anchor assessment of Gladstone Marina highlighted its functionality and appeal as a user-friendly marina.

"Customer service is a key focus of the Global Gold Anchor program," Mr Bransgrove said.

"The survey of berth holders for example indicated a high level of satisfaction with the marina staff and the cleanliness of the marina amenities.

"Global Gold Anchor accreditation also provides a road map for marina development, over the past four years the Gladstone Marina has been strategic in the use of the Gold Anchor assessment criteria to inform its planning and investment."

GPC Acting Chief Executive Officer, Craig Walker said he was extremely proud of the Marina team for their efforts towards the re-accreditation.

"We are so proud of our marina and parkland facilities," Mr Walker said.

"As custodians of the foreshore, we are committed and proud to provide these areas and maintain at such a high standard for the enjoyment of our community and visitors.

"I am so proud of the Marina and Parklands teams who provide fantastic service and keep the parklands looking pristine, it's an outstanding achievement and a great way to close out 2019."

The Gladstone Marina is open all year round, for more information visit <https://www.gpcl.com.au/marina>.



Caption: GPC's Marina team retain their 4 gold anchor status.

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For further information or images please contact:

Emma Rouse

Communications Advisor – Corporate Communications

Gladstone Ports Corporation Limited

Phone: 07 4976 1641

Mobile: 0436 912 372

Email: rousee@gpcl.com.au

www.gpcl.com.au